



F-335 Series

User Manual

Scanner Specifications

Minimum Host Computer Specifications

- Pentium IV CPU 1.7GHZ or higher
- 1 40GB hard drive to be used for the operating system, application programs, and storage. If IDE, it must be configured as **Primary Master**.
- 1 40GB hard drive capable of a sustained transfer rate of 30MB/sec. This is to be a dedicated drive for the scan data buffer. If IDE, it must either be a **Secondary Master** drive or connected using a serial ATA connection. Drive letter must be N:\ and **it must NOT be formatted**. This should be a 7200rpm drive. See the “Disk Management” chapter for more information on configuring this drive.
- Windows 2000, Service Pack 2 or higher, Windows XP, Service pack 2 or higher.
- 512MB of RAM
- A motherboard with an integrated USB 2.0 controller as part of the motherboard chipset. A dedicated port is recommended. USB 2.0 hubs have not been fully tested for reliability.
- Separate AGP Graphics card. Using a motherboard with a built-in graphics card will be problematic.
- Microsoft USB 2.0 drivers.
- SCSI CD-RW drive if both hard drives are IDE. (Plextor 12/10/32S or 40/10/40S recommended, and required for Kodak Picture CD support.) If using a serial ATA hard drive, the CD-R can be an IDE drive. (Plextor CD-R PX-W48, 52/24/52A, or PlexWriter Premium recommended, and required for Kodak Picture CD support)
- 1.5GB Pagefile.(Virtual Memory)

Power

- External power supply
- 15V, 4.6 amps,
- 50-60 Hz Input voltage frequency
- Plug polarity is plus center, minus outside
- 5.5mm outer diameter, 2.1 mm inner diameter

Contents of Box

- F-335 Film Scanner
- 6ft. USB 2.0 Cable
- Software and User Manual CD
- Power supply and power cord

Size

- 17.3”W x 13.6”H x 12.6”D with cover on

Resolutions

There are three supported resolutions.

4Base	1000 x 1500
8Base	1400 x 2100
16Base	2000 x 3000

Light Source

The F-335 uses an LED light source. The LED consists of blue, green, orange, and red LED's. The light source is expected to last for the life of the scanner and should not require maintenance.

Film Types and Variations

- The F-335 is designed to scan film in 35mm and 24mm (APS) formats. Color negative, color reversal (positive or slide) film, black and white, C-41 processed black and white films are all supported.
- APS film can only be scanned once removed from the canister for the F-335, but cannot be cut into strips. All APS formats (C, H, and P) will scan only in full frame (H) format.
- The F-335C can scan APS film while still in the APS canister.
- 35mm cut strips are supported in sizes from 2 frames to 40 frames. However, to ensure DX code reading, the strips must be a minimum of 3 frames.
- Mounted slides are not supported.

DX Code Reading

- 35mm DX codes are read using the ISO 1007 specifications and are used by the host manager.
- APS encoding will only be read by a full roll of film, and will not be read from an APS strip.

Installing the F-335

The F-335 is a peripheral device. It must be connected to a computer that meets the required specifications listed on page 1 of this manual.

1. Clear a space near your computer system to place the F-335 scanner. The USB 2.0 cable must be able to reach the PC, so it cannot be more than 6 feet (2m) from the computer. There must also be 4 inches (10cm) clearance above and behind the scanner's ventilation duct.
2. Connect the power cord to the power supply plug on the back of the scanner.



3. Connect the USB 2.0 cable to the back of the scanner.



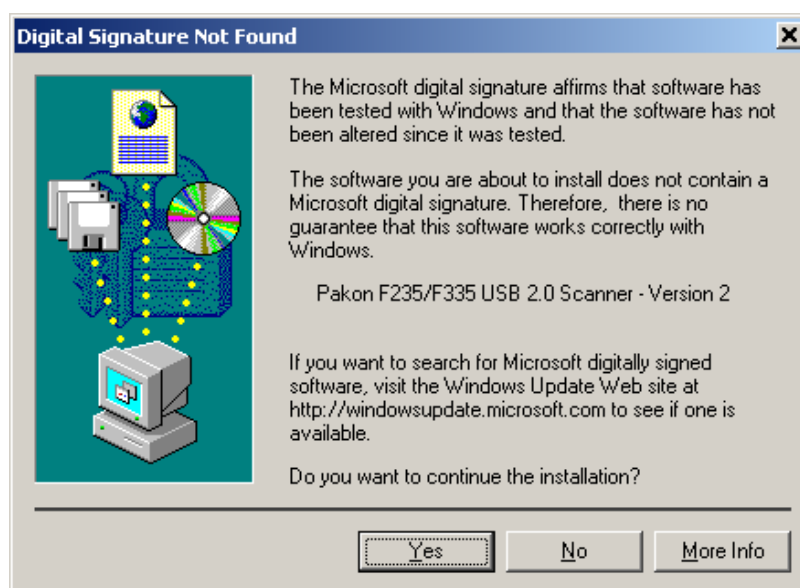
4. Connect the USB 2.0 cable to the back of the computer, in a USB 2.0 port. **Do not plug in to a USB 1.0 connector!**



5. While the computer is on and Windows 2000 is loaded, turn the scanner power switch into the 'on' position.



6. The install will ask for authorization to install the driver despite it not having been "digitally signed." Yes must be selected for the driver to install.



7. After the driver is finished installing, verify that the scanner driver is properly installed, by viewing the scanner properties in the Device Manager under the heading, “Imaging Devices.”
8. As a final step, it is recommended that the installer clean the F-335 from any dust that may be inside the scanner. Please refer to these procedures in the “Operator Maintenance” chapter.

BIOS Configuration

The following BIOS options are used on systems configured by Pakon, and are recommended to be configured as outlined below.

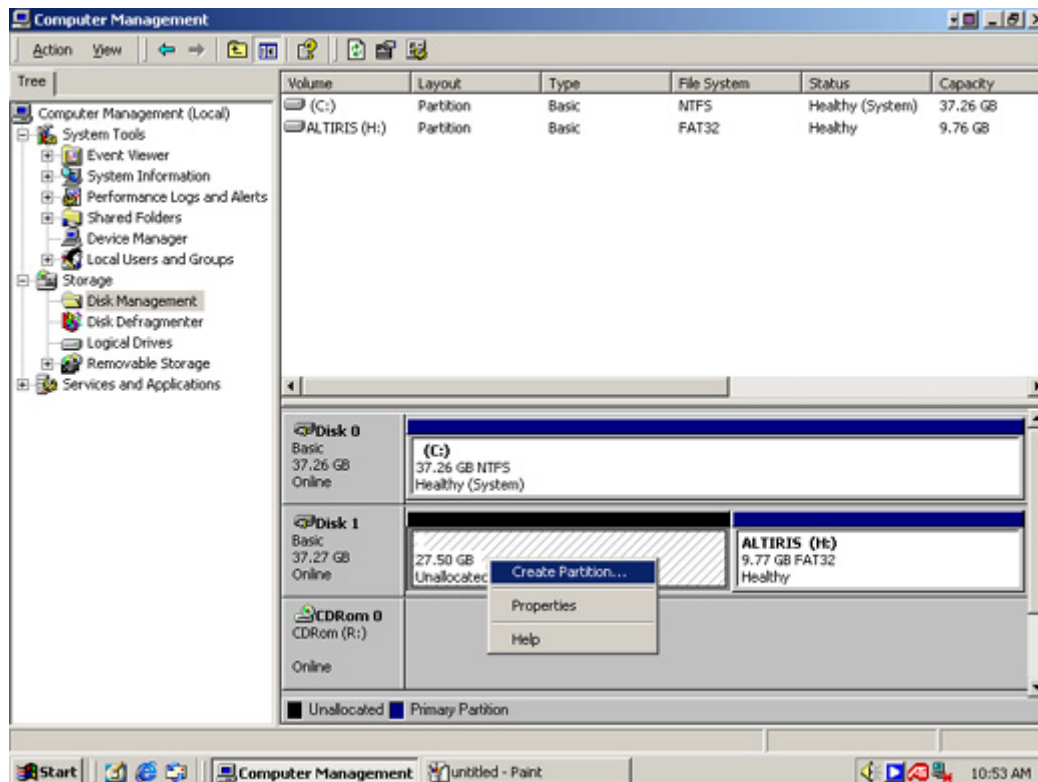
Option	Setting
Plug and Play O/S	Disable
AGP Aperture Size	32MB
PCI Latency Timer	248
ACPI Suspend State	S1 State
USB Boot	Disable
PXE Boot to Lan	Disable
PCI to DRAM Prefetch	Disable

Hard Disk Configuration

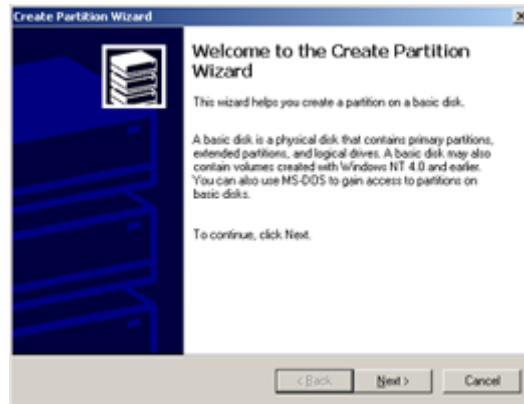
The F-335 software requires that there be a hard drive partition set up specifically for the software to use. This drive needs to be the secondary master drive, configured as the N: drive, and **must NOT be formatted**.

Configure the drive as instructed below:

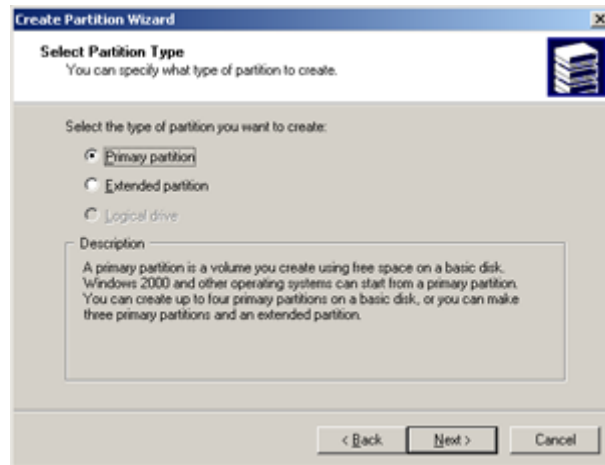
1. Right-click on “My Computer” and select “Manage.”
2. Click on “Disk Management” to begin configuring the drives.
3. Right-click on the un-allocated space on disk 1, which should be the secondary master drive.



4. The “Create Partition Wizard” will open. Click “Next” to begin.

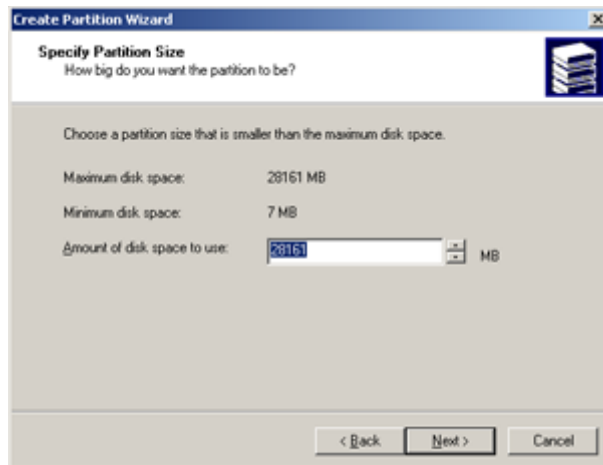


5. Select “Primary Partition” and click “Next.”

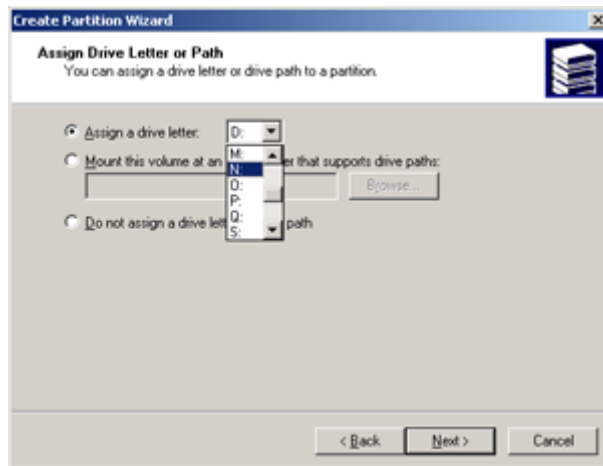


6. Use the full size of the drive, unless making a Disaster Recovery partition.

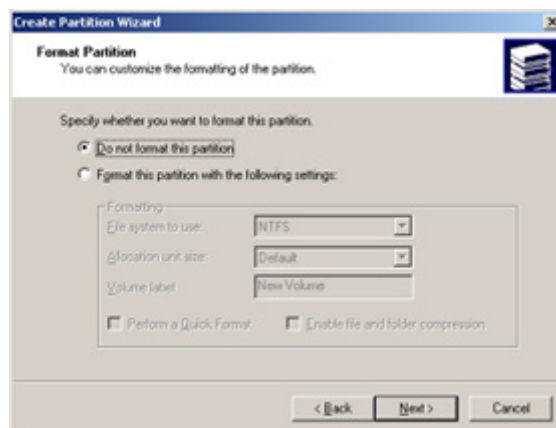
A “Disaster Recovery” partition is used by Pakon, to back-up the C:\ to make a system recovery option available. If no system back-up drive will be used, use the full size of the secondary drive for the scanne buffer drive.



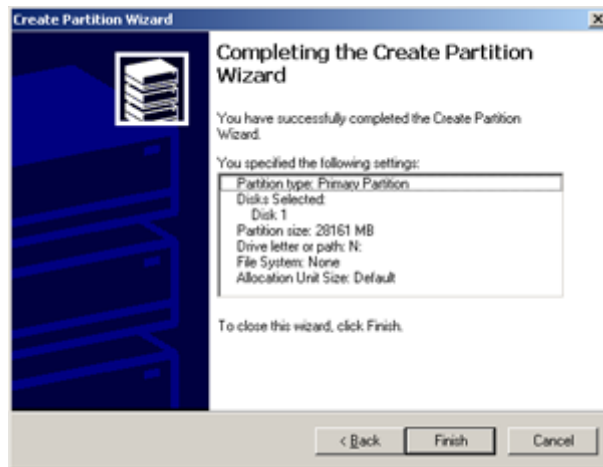
7. Assign this drive to be N:. Select N: and click “Next.”



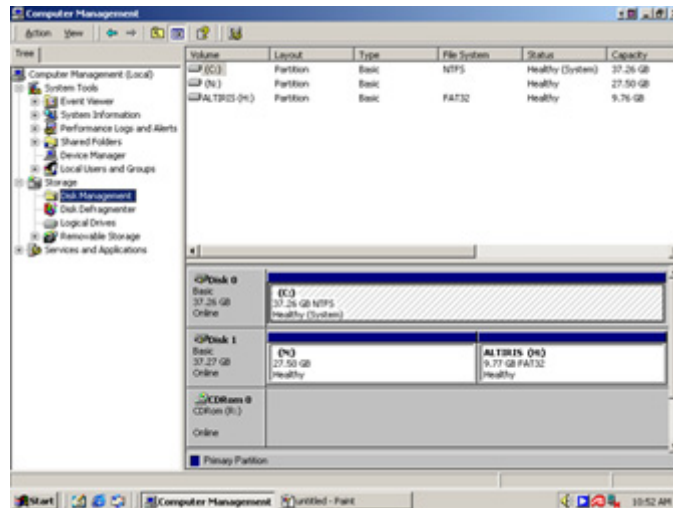
8. It is imperative to **NOT** format this partition. Select “Do not format this partition.”



9. Review the settings on the new drive, to finish click “Next.”



10. Verify that the Disk Management screen looks correct before closing the program.



Operational Information

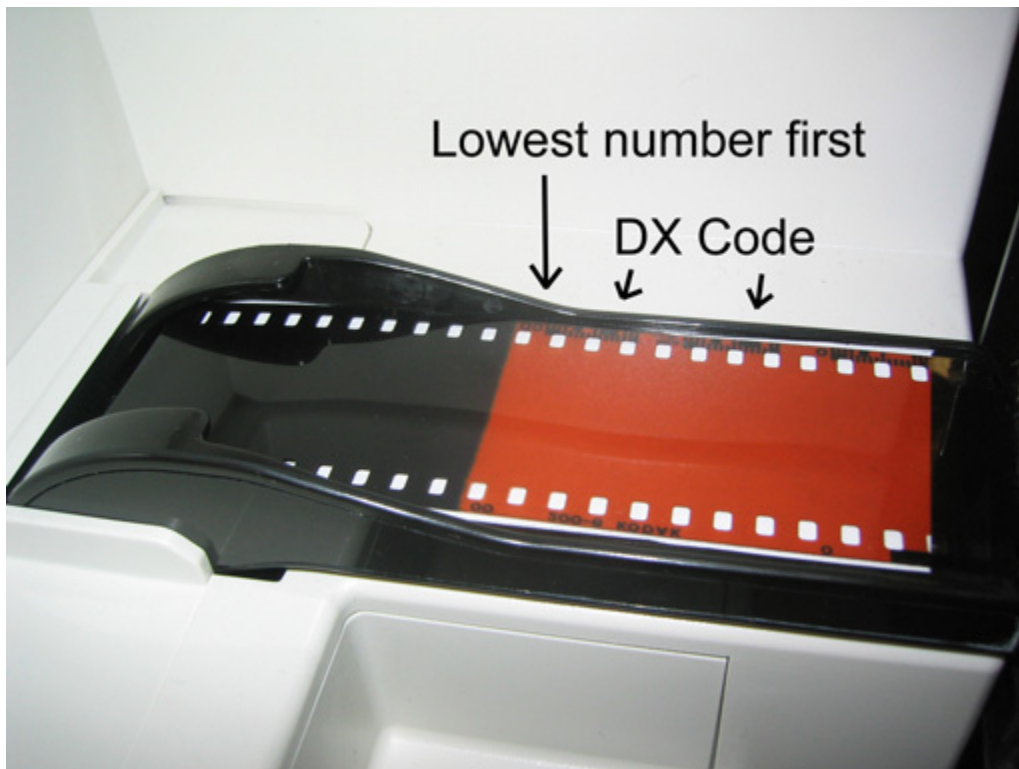
Powering On

Power on the host PC, and allow it to finish loading Windows before turning the F-335 scanner on. This will ensure that the scanner can properly communicate with the host computer.

Operation and Film Insertion

When scanning film, ensure the appropriate film type is selected in the scanner interface software program supplied. Do not attempt to scan 35mm film when APS is selected, and likewise do not scan APS film when 35mm film has been selected.

Inserting the film properly will ensure that the DX codes are read and that the framing will be done correctly. Insert the film with the emulsion up, DX Code to the back of the scanner, and starting with the lowest number first, as shown below:



Do not attempt to remove film from the scanner while the scanner motor is moving! This will cause damage to both the film and the scanner.

APS Cartridge Handling

The F-335C scanner has the ability to scan film from an APS cartridge without having to manually remove the film from the cartridge.

1. Open the MOF door by pressing down on the button to the right of the door itself.



2. Insert the cartridge with the film door facing the film track entrance.



3. Close the door by pushing the drawer forward until it clicks shut.



In the software interface program, select “APS”.

Calibration

There are two types of calibration for the F-335.

Color calibration is set during the manufacturing process, as well as any service that involves the CCD or any optical filter. This is to be performed by trained and authorized service personnel only.

Scanner corrections are performed automatically. They consist of a series of steps performed when the scanner is first turned on, as shown below:

- Start-up corrections
- Initial bulb warm-up
- Gain and exposure Control Corrections
- Run Time Corrections

Format Change

The scanner will automatically change the film guide, lens position, CCD position, or color filter position whenever one of the following steps take place:

- Film Format change between 35mm and APS
- Film type change between color negative, color reversal, and black and white
- Magnification Change (Change of scanning resolution)

Film Gate Change

The film gate opens and closes depending on the size of the film being scanned. It will open for 35mm film and close for APS film. This gate will open or close automatically when a different film size is selected.

LED Indicator Lights

Power LED	Function
Solid Green	+5V is functioning
Off	+5V is not functioning

Status LED	Function
Solid Green	Scanner Ready
Blinking Green	Scanner is Scanning
Blinking Yellow	Scanner is Calibrating
Blinking Red	Scanner Error
Off	Scanner not Functioning

APS LED	Function
Solid Green	Scanner in APS mode
Blinking Green	Scanner is Scanning
Blinking Red	APS mode Error
Off	Scanner in 35MM mode

Digital ICE

Digital ICE is designed to assist in removing scratches, dust, and debris artifacts from scanned film. It should be used as a complement to a photo lab's normal cleaning procedures. Customers are still advised to clean the floors and work surfaces regularly to keep the lab environment as dust-free as possible.

It is also recommended to clean all film with a lint-free cloth before attempting to make prints 8"x10" or higher.

If a lab is having persistent dust problems, it is recommended to perform the following regularly:

- Clean all customer film with a lint-free cloth before scanning it.
- When the scanner is turned off, cover it with a plastic, or lint-free cover.
- Use a lint-free cloth daily to clean the cover of the scanner and the surface of the table it is positioned on.
- Clean or replace the air filter on the back of the scanner once per week.

Operator Maintenance

Warning: These procedures require the operator to remove up to two of the three covers on the scanner. Do not attempt to operate the scanner without these covers properly in place!

WARNUNG: Bei diesen Verfahren muss der Bediener bis zu zwei der drei Abdeckungen am Scanner entfernen. Der Scanner darf nicht betrieben werden, wenn diese Abdeckungen nicht ordnungsgemäß angebracht sind!

ATTENTION : au cours de ces procédures, vous devez ôter deux des trois couvercles du scanner. N'essayez pas de faire fonctionner le scanner sans que ces couvercles de protection soient correctement à leur place !

Dust cleaning of illumination

The F-335 is a precision optical device. A relatively smoke and dust free environment is necessary. The scanner must be cleaned periodically to remove large collections of dust or debris inside the scanner, on the illumination. **This procedure is recommended to be performed every two weeks.** Software is designed to compensate for smaller collections of dust or debris, but cleaning may be required. Digital ICE is only designed to complement the lab's normal cleaning procedures--which should include cleaning the floor and work surfaces regularly.

Follow each step by a verification process to determine if the cleaning was effective. If the verification determines that level of cleaning was ineffective, the next level is required.

1. Simple cleaning with compressed air and or lens brushes.
2. Cleaning with rubbing alcohol and a cotton swab.
3. Service call.

Cleaning the Illumination with Compressed Air

1. Turn off the scanner.
2. Disconnect the USB and power cables.
3. Gently remove the side panel of scanner, by pulling back on it. It should snap out of place.



Do not touch anything inside the scanner while the power is on. The cover is only off to allow dust and debris to be blown out of the scanner.

WARNUNG: Berühren Sie keine Bauteile innerhalb des Scanners, während das Gerät eingeschaltet ist. Die Abdeckung wird nur deshalb abgenommen, damit Staub und Verschmutzungen aus dem Inneren des Scanners heraus geblasen werden können.

ATTENTION : ne touchez aucun élément interne du scanner lorsque ce dernier est sous tension. Le couvercle est ouvert pour permettre d'éliminer poussière et débris du scanner.

4. Connect power to the scanner.
5. Turn the scanner on.
6. Remove the small film path cover.



7. Aim the hose of a can of compressed air into the film path--aiming for the clear piece of glass in the middle.

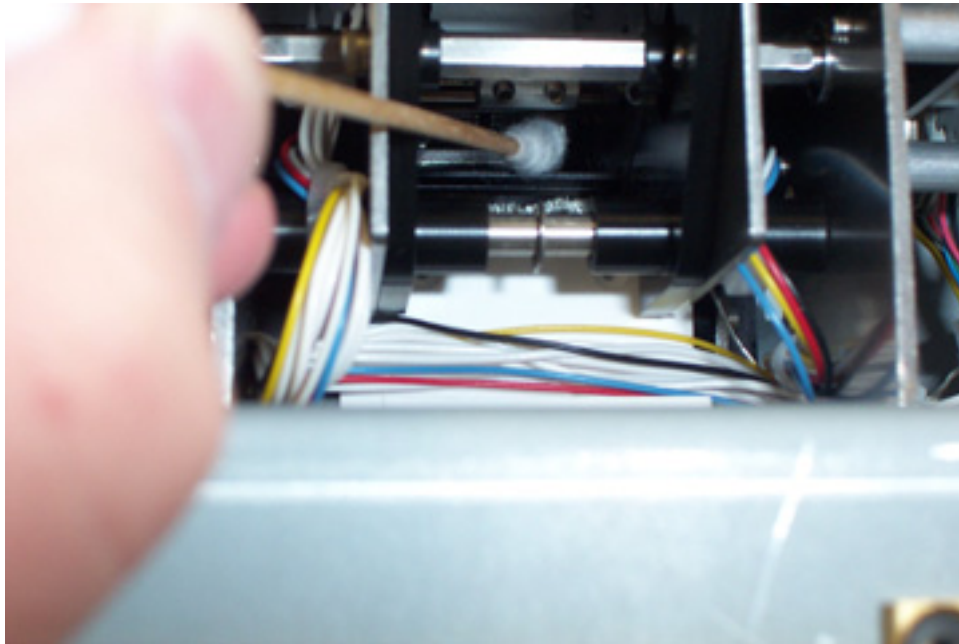


8. It may be beneficial to insert a strip of film into the scanner before blowing it out. This will focus all the air onto the light transfer bar, and should dislodge any dust or debris.
9. When finished, put the film path cover back in place.
- Turn off the scanner immediately when finished cleaning the scanner!**
10. Turn off the scanner and unplug the power cable.
11. Replace the side cover by snapping into place.
12. Plug in the USB and power cables.

Cleaning Illumination with Cotton Swab

CAUTION--Be Careful not to scratch or damage the top of the glass light bar!

1. Turn off the scanner.
1. Disconnect the USB and power cables.
2. Gently remove the side cover.
3. Using a long cotton swab, dabbed in isopropyl alcohol, clean the illumination bar inside the film track assembly.
4. The illumination bar is a small piece of glass, sitting upright.



5. After cleaning the illumination bar, replace side cover and turn on.

Cleaning the Fan Filter

The fan filter keeps dust from inside the scanner. This filter needs to be cleaned every two weeks, or more depending on the conditions of the lab environment.

1. Close scanner software.
2. Turn off the scanner.
3. Disconnect USB and power cables.
4. Gently remove side cover by pulling on it. It should snap off.
5. Gently remove back cover by pulling on it. It too, should snap off.

Be Careful not to touch anything other than the fan and filter assembly. Many pieces on the back of the scanner will be hot to the touch, and are to be avoided.

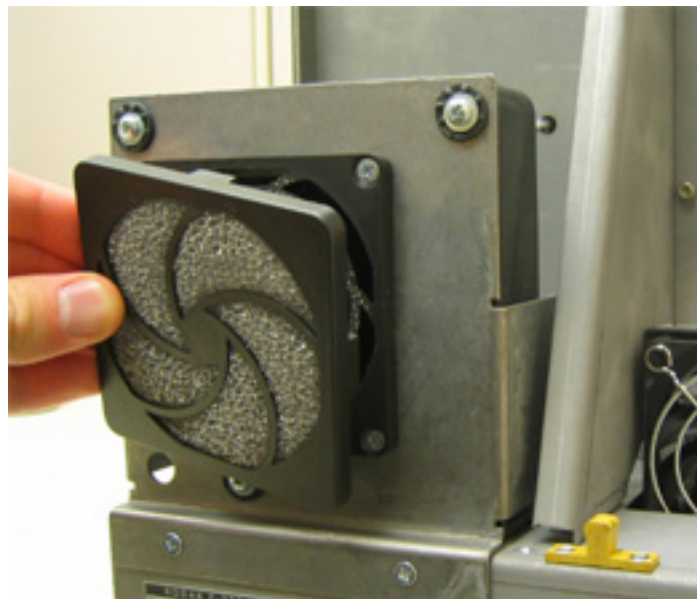
VORSICHT: Berühren Sie keine Bauteile, mit Ausnahme des Ventilators und der Filter. Zahlreiche Bauteile an der Rückseite des Scanners sind heiß und dürfen daher nicht berührt werden.

ATTENTION : ne touchez rien d'autre que le module ventilateur et filtre. De nombreux éléments situés à l'arrière du scanner sont chauds, évitez de les toucher.

6. Locate the Fan filter (123816). It is located on the back of the scanner, just under the plastic fan cover.



7. Pull straight back on the plastic fan cover until it comes free from the scanner housing.



8. Remove the filter from inside the cover, and rinse with tap water; replace if necessary.
Replace the filter only after it has dried completely.



9. Re-attach the fan cover by applying moderate pressure to each of the four sides, until it snaps back in to place.

Cleaning the Film Track

It is recommended to clean the film track every two weeks, along with the illumination cleaning. Keeping the film track clean will ensure that DX code reading remains reliable. It will also maintain the proper motor speed for each resolution.

1. Remove the film path cover.
2. Position the tip of the compressed air hose on both sides of the film track entrance, and blow.



3. Position the tip of the compressed air hose on both sides of the film track exit, and blow.



4. After cleaning the film track, run the 'Film Track Test' in the client interface program.
5. Verify the scanner is properly reading DX codes by scanning a roll of film.

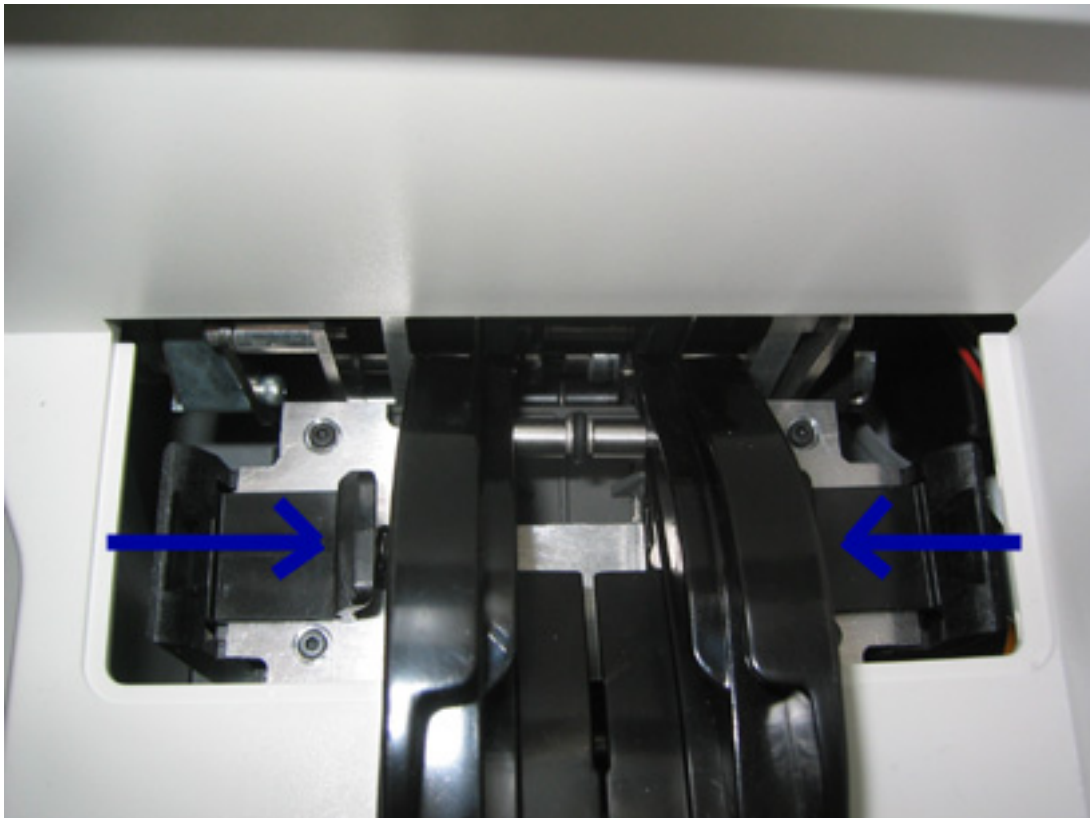
MOF Head Cleaning

The MOF heads on F-335C models require monthly cleaning. These heads read the magnetic data from APS films.

1. Remove the film guide assembly piece shown below:

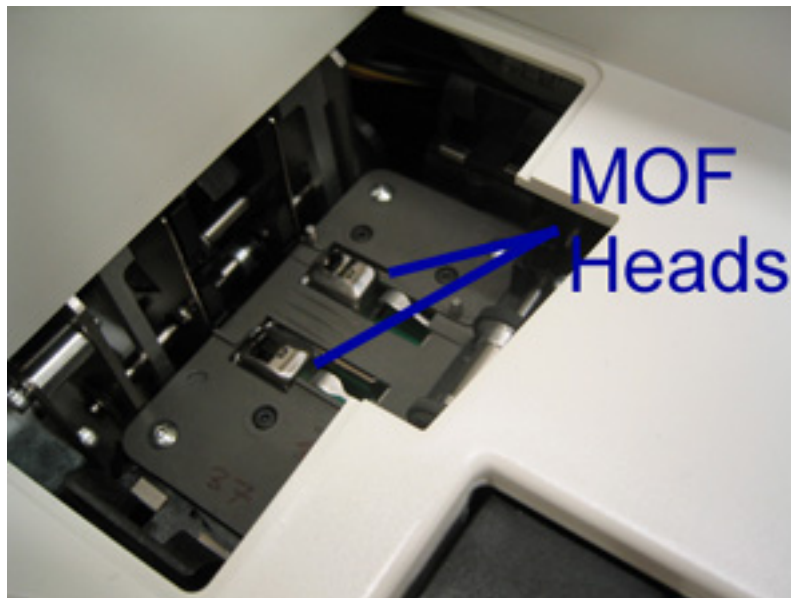


2. Pinching the tab on both sides of the film guide assembly.



3. This will expose the MOF heads on the scanner.

4. Use a cotton swab with isopropyl (rubbing) alcohol to gently clean the MOF heads.



5. Clean the film path guide with compressed air.



Exterior Surface Cleaning

Clean surfaces with lint-free cloths or mild, non-abrasive spray type cleaners, where the cleaner is sprayed onto the cleaning cloth and not directly onto the equipment. Perform this type of cleaning only with the equipment disconnected and powered down.

Regulatory Information



Warning:

This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

Note:

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Note:

Taiwan:

警告使用者:

這是甲類的資訊產品，在居住的環境中使用時，可能會造成射頻干擾，在這種情況下，使用者會被要求採取某些適當的對策。

Site Conditions

Temperature	59-89.6 degrees Fahrenheit 15-32 degrees Celsius
Humidity	30-75% (non-condensing)
Vibration	Not to Exceed 0.05G RMS 5-200Hz
Ventilation	A 4" clearance above and behind the scanners venti- lation duct is necessary
Lighting	<1000 LUX ambient light
Noise	< 70db(A)

Shipping and Storage Conditions

Temperature: -13 to 140 degrees Fahrenheit

Humidity: 30%-90% (non-condensing)

Service Policy

Warranty Period - New Equipment

- Parts - One year (expendables excluded)
- Phone Service & Factory labor - 30 days
- OEM Equipment - Remainder of original manufacturer's warranty

Warranty Service - New Equipment

- Phone Service - First 30 days, no charge
- Defective parts - First year Pakon will send a part replacement (expendables excluded), no charge
- Factory Repair / Replacement - First 30 days, if necessary, Pakon will repair or replace, at its discretion, any defective unit. Pakon, Inc. will pay standard freight costs both ways for the repaired or replaced unit. Any expedited shipping fees are the responsibility of the buyer.

Warranty Service - Refurbished/used Equipment

- Phone Service - First 30 days, no charge
- Defective Parts - First 90 days Pakon will send a part replacement (expendables excluded), no charge
- Factory Repair / Replacement - First 30 days, if necessary, Pakon will repair or replace, at its discretion, any defective unit. Pakon, Inc. will pay standard freight costs both ways for the repaired or replaced unit. Any expedited shipping fees are the responsibility of the buyer.

After Warranty Service / OEM Service

- Scanner Phone Service - Incident charge of \$35.00 per incident payable via credit card or with pre-approved credit terms
- OEM Phone Service - Helping buyer install or service Pakon supported OEM equipment or software is considered an incident and charged accordingly. Pakon does not service unsupported products. (Supported products are those sold or recommended by Pakon.)
- Factory Repair / Replacement - Buyer pays freight both ways, plus service labor charges at \$75.00 per hour and packing costs if needed to return unit safely. Beyond one year the buyer is responsible for parts.

Software

Software updates are provided at no charge. Any software offering new features is optional and billable.

This writing constitutes the final, complete and exclusive expression of the terms of warranty and remedy as agreed to by the parties to this sale. Pakon, Inc. neither authorizes nor adopts any statement made by any representative which differs from the terms of this writing, and all such statements are superseded by this document.

Warranty

Pakon, Inc. warrants to the original purchaser that each Pakon product is free from defects in workmanship and material for 12 months, from the date of purchase. In the event any Pakon product or component of equipment is replaced by Pakon, Inc. under this warranty, such item is covered by this same warranty for the remainder of the original warranty period, or sixty days from the date of installation, whichever is longer. OEM products supplied by Pakon will be covered by the remainder of the original equipment manufacturer's warranty.

Pakon's obligation during this warranty period is expressly limited to repair, or in its discretion, replacement of non-expendable original equipment or components which it finds defective; service and labor costs for such repairs or replacement will be covered under this warranty for the first 30 days following the date of installation. Upon authorization, Pakon, Inc. shall prepay all transportation costs and return the equipment to the party asserting a claim within the first 30 days of installation. That party shall also bear all reasonable service and labor charges incident to any warranty claim and those service and labor charges beyond the 30 day labor warranty period.

This warranty does not apply to (1) to any expendable parts, (2) to any Pakon product or component which has been repaired or altered with parts or by persons not approved in writing by Pakon, Inc. provided, however, that such approval is not to be unreasonable withheld, or (3) to any product on which this serial number or name has been altered, defaced or removed. This warranty also shall not apply to any Pakon product whose unsatisfactory performance or condition is due to:

- Use of any expendable parts or consumable products not tested and approved by Pakon, Inc.
- Failure to follow the maintenance or safety procedures recommended for Pakon product operation
- Unusual physical or electrical stress
- Accident, neglect, misuse, failure of electric power, air conditioning, humidity control, transportation or causes other than ordinary use in the purposes for which the product was intended.

The above express limited warranty is in lieu of all other warranties, express or implied, and there are no warranties beyond those stated in this document. The implied warranties of merchantability and fitness for a particular purpose, and all other warranties, express or implied, or inferable from the course, of dealing or usage of trade, are excluded and shall not apply to this product.

The provisions for repair or replacement of defective parts provided in this warranty shall be the exclusive and sole remedy of the purchaser. Pakon, Inc. shall not be liable for any other damages (Whether in tort, due to negligence or otherwise) including but not limited to loss or labor, time, materials, customer profits, goodwill, or any other indirect, special, incidental, or consequential damages in connection with the furnishing operation or faulty performance of this product. This exclusive remedy shall not be deemed to have failed of its essential purpose so long as Pakon is willing and able to repair or replace defective parts in the prescribed manner.

Contacting Technical Support

When contacting support by phone, please follow these guidelines to ensure timely assistance:

- Have the computer and scanner on.
- Have PSI loaded, if possible.
- Have any reported error codes written down for quick reference.
- Know the version of PSI being used.
- Know the serial number of your scanner.

If you prefer to email support, please include the following information in your email request:

- Any applicable error log files.
- Version number of PSI.
- Serial number of your scanner.
- A sample image, if helpful.
- Your company name and location.
- Details on the problem and what has been attempted so far to resolve the problem.

Pakon Contact Information

Phone:

Within the United States - 877.217.2566
Outside the United States - 952.936.4390

Email:

support@pakon.com

On the Web:

<http://www.pakon.com>
<ftp://ftp.pakon.com>